

Social Media Terms of Use

This document contains information for followers of the Commission on Inclusive Education (the “Commission”) social media accounts, including but not limited to Twitter and Facebook. Thank you for following the Commission on social media.

Social media allows the Commission to engage with Nova Scotians about inclusive education in Nova Scotia. The type of content shared includes:

- Announcements and news
- Information and updates on consultation and engagement activities
- Photos and videos
- Stories about people, communities and education in Nova Scotia
- Reports and other publications of the Commission

Monitoring

Social media accounts are generally active Monday to Friday, 8:30 a.m. to 4:30 p.m., unless otherwise stated. Posting and responses will typically occur during those hours. Enquiries during the evening or on weekends will be responded to during regular working hours.

Enquiries

The Commission’s social media accounts offer a great opportunity for conversation. Questions and comments are always welcome! If we don’t immediately know the answer, we will attempt to find it for you and get back to you as soon as possible. While we try to respond to all enquiries, sometimes post volume may prevent individual responses. Users should direct enquiries that are confidential, too complicated, or need a comprehensive response to contact@inclusivedns.ca The Commission responds to questions during regular working hours.

Social media rules for commenting and posting

While we encourage public dialogue, we ask that comments on the Commission’s social media accounts be relevant and respectful. Lots of people from different backgrounds participate in the Commission’s social media accounts. We want them to be able to do so from home, school, work or wherever they may be.

The Commission’s social media accounts are subject to the following moderation rules (the “Rules”):

1. Please stay on topic and within the boundaries of the subject matter.
2. Do not post personal information about another person or user. This includes identifying any individual by their real name, or providing personal contact information.
3. Do not defame anyone or any organisation. A comment is “defamatory” if it lowers or harms the reputation of a person or organisation. An example of a defamatory statement is accusing someone of a crime, or calling them an insulting name.
4. Do not use offensive, violent or profane language of any kind.

5. Do not post anything that could be considered intolerant, hateful or discriminatory toward a person's or group's appearance, disability, race, ethnicity, religion, gender, sexual orientation, gender identity, or political beliefs.
6. Do not post abusive, oppressive or illegal material, content, or links. This includes content or imagery that is racist, sexist, homophobic, misogynistic, transphobic, sexually explicit, violent or promotes bigotry.
7. Do not harass, threaten or insult other participants or groups. Always focus on the logic of the argument rather than the individuals involved in the argument. Users are entitled to choose not to enter into debate with you.
8. Don't post any advertisements, however much you believe in the service or product, nor any spam, link-baiting or files containing viruses that could damage the operation of other people's computers or mobile devices.
9. Do not use these accounts to engage in partisan commentary.

Sanction

Breaches of the Rules will be dealt with as follows:

1. **Removal of comment** – We reserve the right to delete any comment that we consider is inappropriate and breaches the Rules.
2. **Temporary Suspension** – We reserve the right to temporarily suspend a participant from access to the account.
3. **Permanent Blocking** – We reserve the right to block any user who violates the Rules in order to prevent further inappropriate comments or posts.
4. **Automatic Blocking** - A participant who posts or links to inappropriate, offensive or illegal material will be immediately blocked from the account.
5. **Reporting** - We reserve the right to report users to the associated social media platform.

Please direct any complaints or concerns about moderation of the site to media@inclusiveedns.ca.

No endorsement

Comments on the Commission's social media posts are not endorsed by the Commission, but represent the views of the contributor only.

Links to other websites and ads

Links to third-party websites or ads for third-party products or services may be displayed on our platforms; however they are not affiliated with or endorsed by the Commission. The Commission is not responsible for the information found through these links or ads.

Privacy

The Commission's social media accounts are hosted by third-party service providers and are outside the control of the Commission. Users are encouraged to read the privacy statements and user agreements of these platforms before engaging with social media.

Our social media platforms are publicly accessible and comments are visible to the public. Please refrain from posting your, or others', personal information on these platforms.

To the extent that content is collected through a social media platform, the Commission follows its [Website Privacy Policy & Terms of Use](#) and the *Freedom of Information and Protection of Privacy Act*.

Commissioners and staff on Social Media

The Commissioners and Commission staff may have accounts on various social media. Despite their professional affiliation, their posts do not represent the official position of the Commission. They are to be considered as the personal product of private citizens.

Your consent

The Commission reserves the right to modify these guidelines at any time. Continuing to follow the Commission's social media platforms constitutes acceptance of these terms.